

BeneCard PBF offers members the following web tools online at www.benecardpbf.com, all of which encourage active member participation in the pharmacy benefit:

Drug Pricing

Using the Drug Pricing feature, members can view drug coverage and pricing information related to a specific medication. By entering the drug name, the system will provide a list of drugs from which the member can choose. The member enters the quantity and day supply for the drug to be priced. Finally, the member selects a pharmacy. The price of the medication is provided showing the member copayment, plan cost, and total medication cost. Generics or lower-cost alternatives available are highlighted when applicable.

Pharmacy Locator

Members can search for participating pharmacies by name, city, state, or zip code. Members can also search for pharmacies based on their location and find network pharmacies within a specified radius.

Claims History

Members can access claim history by date range drug, therapeutic category, quantity, day supply, copay and cost to the plan, pharmacy, and prescriber.

Benefit Coverage Details

Members can view their pharmacy benefit coverage information, including copayments and exclusions.

Deductible and Cap Accumulations

Members can view their pharmacy claim deductible and cap information, including limits and current accumulation status.

Drug Information Center

This feature provides members additional information about their drug regimen. Members can search by brand or generic drug name to find its uses, dosage, warnings, and image. Members can look up medications and add them to the Pill Box and compare for drug interactions. Drug monographs are also provided on the selected medication.

Mail Order

Mail members can order refills and track prescription status at their convenience. If the member's email address is provided, he or she will receive an email notification of when the prescription was shipped and when it can be expected at their doorstep.

Clinical Review Status Updates

A Clinical Review occurs when a medication requires additional detail from the prescriber to allow a clinical pharmacist to properly evaluate whether the claim meets the coverage rules. For those prescriptions that require Clinical Review, members can view the status of their claim throughout the review process. Depending on the prescriber's response time, the process can take up to 72 hours to be completed.